

Presentation –Tringhams Lunch Club

Portfolio Transformation

Ward(s) Affected: n/a

Purpose

To receive a presentation from Tringhams Lunch Club.

Introduction

1. Tringhams supply care to the elderly of West End, Chobham, Lightwater, Windlesham, and Bisley. Clients are collected from their homes and taken to Tringhams Hall, West End where they are provided with a hot meal, various activities and outings, refreshments and newspapers, two days a week.
2. Sadly, the regular number of clients using the service continues to decline with the average number falling from 22 per week to 17 per week.
3. Tringhams will be represented at the meeting by Laurence Cottis, Treasurer.

Service Level Agreement

4. The Council has an annual service level agreement with Tringhams, which sets out the expectation of either party in return for an annual grant currently standing at £15,000 per annum. During the previous year 2015/16 the following requirements were set out in the agreement.

2015/16 Service Level Agreement Requirements	2015/16 Service Level Agreement Achievements
Safe and secure transport to and from home.	Achieved.
Increase alternative income streams to reduce financial dependency.	Achieved with fundraising for the year of £9,125.
Operational management and delivery of the day centre. Retain an average attendance at 26 clients per day for the 2 day a week service.	Not achieved. Tringhams had 22 clients on the books with attendance averaging 16.
To evaluate the costs of operating at Bisley Village Hall one day a week and meet this level during the year.	Not achieved. Bisley had 16 clients on the books, of which the average attendance was 10. The club required 16 to break even, the forecasted loss for the year was £5,000. The service was therefore closed in April 2016.
Continue to work with Surrey Heath and/or other partners to assist with the provision of transport services with the aim to maximise efficiency and capacity in meeting the demand from the community served.	The council provided approximately 50% of the transport service until September/ October 2015. Discussions are underway with the Council's Community Services to formalise other options.

5. Within this year's agreement (2016/17) Tringhams has agreed to deliver the following services:
- A safe, secure and compliant transport service to and from home to Tringhams Hall for local clients.
 - Care and support, hot meals, tea, coffee and biscuits.
 - Ongoing assessment of the activities and to introduce new programmes to meet the changing demands e.g. services for isolated men and other external visits as appropriate.
 - The withdrawal of the Bisley Village Hall Service from 1st April 2016 is noted. It was subsequently agreed that by 31st March 2017 client numbers at Tringhams, West End will be at a minimum of 20 people per day.
 - Acknowledge the support of the Council in all its publicity.
 - Maintain audited accounts, copies to be provided to the Council.
 - To introduce a community fundraising strategy, that builds the organisations financial independence.
6. Discussions are ongoing with the Council's Community Services in relation to a joint transport service, which will utilise the ring fenced reserve for the new bus fund.
7. Ongoing monitoring of the service level agreement takes place throughout the year by Council Officers and the Portfolio Holder for Transformation, Cllr Colin Dougan.

Financial Sustainability

8. Costs are expected to total £45,755 in 2016/17, of which £23,655 is attributed to salary costs. Tringhams currently has a total reserve of £31,591 as at 1 April 2015, plus a further £33,605 which is ring fenced to fund a new mini-bus.

Recommendation

9. The Committee is asked to consider the presentation and consider any future steps which Members would wish to recommend to the Executive and/or Council.

Background Papers: Revenue Grants to Voluntary Organisations Executive Report (January 2016)

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